

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Application of: § Attorney Docket No. RSW920070117US1  
AMANDA E. CHESSELL ET AL. §  
§  
§ Examiner: DUNCAN, MARC M.  
§  
Serial No.: 10/628,647 § Confirmation No.: 4885  
§  
Filed: JULY 28, 2003 § Art Unit: 2113  
§  
For: RESOLVING PROBLEMS IN A §  
BUSINESS PROCESS UTILIZING §  
A SITUATIONAL §  
REPRESENTATION OF §  
COMPONENT STATUS §

AMENDMENT UNDER 37 CFR § 1.312

Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

Sir:

Pursuant to Rule 312, Applicants request that the following amendments to the specification be made to the above-identified, allowed patent application without withdrawing the application from issuance. In keeping with Rule 312, the Issue Fee has not yet been paid. Please amend the above-identified application as indicated below.